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**Mainstay Life Services Appoints Ryan Lemmon
as Director of Quality and Performance Improvement**

November 14, 2023 (PITTSBURGH, PA) – Mainstay Life Services, a nonprofit organization that provides life-long, high-quality support services for people with intellectual disabilities and autism (ID/A), welcomes Ryan Lemmon as Director of Quality and Performance Improvement.

“We’re thrilled to welcome Ryan onto our Executive Leadership Team,” said Kim Sonafelt, Mainstay Life Services Chief Executive Officer (CEO). “Ryan’s commitment to our mission, paired with his extensive operations background, will play a key role in taking Mainstay to the next level.”



In his role, Lemmon will support Mainstay by providing strategic and operational leadership across all aspects of quality management and guide performance improvement techniques to implement more efficient ways of operating. Additionally, he will facilitate a variety of activities that produce outcome-based metrics to enhance the quality of the organization’s services and improve care through training and coaching.

Lemmon will also have responsibility for maintaining quality assurance and ensuring compliance with all accreditation and federal, state, and local regulatory requirements.

“I feel very fortunate to be taking this next step in my career with Mainstay,” said Lemmon. “From the very beginning, it's been clear that our values and mission closely align. I'm looking forward to implementing new and creative strategies that will help our organization to grow.”

Lemmon comes to Mainstay from Waynesburg University where he served as the Institutional Research and Compliance Coordinator. In his previous role, Lemmon conducted strategic business analyses which generated creative solutions to otherwise complex problems, wrote policies and proposals, informed research methodology, collected data, and completed statistical analyses.

Lemmon has an MBA from Waynesburg University with a concentration in Project Management and is a Certified Associate in Project Management. He also has his MS in Criminology from St. Vincent College. Lemmon received his bachelor's degree in criminal justice administration and social sciences from Waynesburg University.

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About Mainstay Life Services

Mainstay Life Services is a nonprofit organization providing residential services, community services, clinical and behavioral supports, and employment services for people with intellectual disabilities and autism (ID/A) and their families. We are committed to assisting the people we support to reach their fullest potential within their community.